

November 13, 2010

RECEIVED
NOV 16 2010
PUBLIC SERVICE
COMMISSION

Dear Jeff Derouven,

We just received a letter from the Hillridge Sewer Facilities, Inc. that our rates for our water and sewage, are going to be increased by 81%. This is a huge and unreasonable increase.

I understand that the facility has been working with out a permit for the last 3 years and wanted to know how this was possible. Please intervene on our community's behalf in regards to this rate increase and allow MSD to start managing the Hillridge Sewer District.

Sincerely,

Paula and Roger Bias

502.458.3986